



Contacts

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N/A

Final business case approval

N/A

PSCP appointed

January 2014

Start on site

Date xxx

GMP agreed

March 2015

Completion

Key Points

- 100% KPI scores achieved.
- Significant reduction in carbon footprint of building.
- Several new Apprentice placements completed.
- 5 storey atria providing natural light enhancing both patient and staff environment.
- Use of Sustainable local supply chain.
- Integrated Partnership between NHS and Local Authority.



Integrating Health Facilities

The new Houldsworth Health Centre reflects the next generation of local integrated healthcare delivery in Scotland. GRAHAM delivered the project for hub South West, the public-private partnership set up in 2012 to finance and build community projects in Scotland's south west area, including Lanarkshire, Ayrshire and Dumfries and Galloway. Cost savings and speed of delivery were additional benefits of the delivery model for the works programme. With the support of, and collaboration between, hub South West Scotland, NHS Lanarkshire and the Scottish government, the three individual health centres were grouped together into one revenue-financed hub Scotland project. This integration and collaboration also allowed construction to start much earlier than would have been possible if the client had sought a traditional route for delivery of the programme.

The adoption of a collaborative approach to creating new Scottish healthcare facilities has transformed access to health services for people across North Lanarkshire, and has demonstrated how local communities can reap expansive benefits when locally-based, sustainably-focused supply chain partners are appointed. The new building, which is a joint facility with North Lanarkshire Council sits on the site of the old Wishaw Library and is a mix of 3 and 5 storey building elements. The new integrated Health Centre is designed around a full 5 storey atria providing a natural focal point for both staff and public, allowing both to travel through the building with a constant point of reference.

By 2015 the 1970's Wishaw Health Centre was no longer fit for purpose: too small with too few consulting rooms and offered no space for the greatly expanding primary care needed. The new facility prioritises light, bright interiors, with a focus on natural light to help create a more sympathetic medical environment that puts patients more at ease when they visit as well as improving wayfinding to the GPs consulting areas. The clinical facilities also benefit from with the adoption of a standardised, naturally ventilated and air conditioned room format allowing NHS Lanarkshire complete flexibility in departmental layout. The North Lanarkshire Council facility sits adjacent to the main entrance to the building and incorporates the new Wishaw Library, complete with First Stop Shop, a Bank and the new local area Housing Office. In addition to this, the new Café gives the facility a community feel and makes the centre a focal point within Wishaw Town Centre.

The new facility facilitates joint working between the NHS and Local Council as well as providing a focal point for local people to engage with their GP and Council Services in one location. The facility provides a wide range of local health and social care services including:

- GP Practices
- General Dental Practice and Community Dental Facilities
- NHS Lanarkshire Shared Clinical Services
- Speech & Language Services
- Community Clinics
- Diabetic Screening
- Pediatric Therapy
- Local Library
- Podiatry
- Physiotherapy Services
- Phlebotomy
- Mental Health Services.

Partnership was Key

The Houldsworth Centre won an award in the partnership category of the Scottish Awards for Quality in Planning.

Facts and figures

- **Project name**
Houldsworth Health Centre
- **Location**
Wishaw, North Lanarkshire
- **NHS Client**
Hub SW (NHS Lanarkshire)
- **Principal Supply Chain Partner**
GRAHAM Construction
- **Contract value**
£19,000,000
- **Building size**
7,800 m²
- **Start on site**
January 2014
- **Completion**
March 2015

“As modern health care evolves to enable the delivery of health and social care services in community settings, this new state of the art facility allows our health care staff to enhance the care they already provide to the people of Wishaw.

“It's also a tremendous addition to the town centre in a convenient location and demonstrates our commitment to integrated working for the wellbeing of the community.”

**Calum Campbell –
NHS Lanarkshire
Chief Executive**

Overmatter

From the earliest stages of design development all parties agreed to work together to design and build a modern facility which allows residents to access a variety of health and community services in one location, close to public transport and the town centre. This integrated approach involving stakeholders from the NHS and North Lanarkshire Council stakeholders has facilitated a significant degree of integration of services, which in turn has made best use of space and provides the local community with a one-stop approach to service provision.

The Award judges said the project was “a superb outcome for the size and complexity of the project – all in keeping with Town Centre First Principle” and they “welcomed the ambition of North Lanarkshire to set a benchmark for healthcare in Scotland.”

A key priority for North Lanarkshire Council was to keep local services within the town centre, making them accessible to everyone and supporting the local economy. Since completion of the project the benefits of locating a number of services in one space are already being seen with footfall in the library having more than tripled, leading to a 35% increase in membership.

The new Hunter Health Centre was the seventh facility hub South West delivered for Public Sector clients on time and on budget in an 18 month period. This was only possible through the partnership working of multiple stakeholders including NHS Lanarkshire, NHS Scotland and North Lanarkshire Council as an integrated team both in design and construction adopting a project first approach to ensure handover on schedule.